

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: James J. Crow; Dennis L. Parker  
Assignee: Motive, Inc.  
Title: DISTRIBUTED SERVICES ARCHITECTURE THROUGH  
USE OF A DYNAMIC SERVICE POINT MAP  
Application No.: 09/542,273 Filed: April 4, 2000  
Examiner: Liang Che A. Wang Group Art Unit: 2155  
Docket No.: MTV0016US Confirmation No.: 5239

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Austin, Texas  
May 8, 2007

Mail Stop RCE  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**REQUEST FOR CONTINUED EXAMINATION (RCE)**

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. This RCE is being submitted after the Notice of Appeal dated February 2, 2007, which was received by the Patent Office on February 8, 2007. Please consider and enter the Amendment which is being submitted with this request. The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter. Also accompanying this RCE is a one-month Petition Under 37 C.F.R. § 1.136 for Extension of Time.

Applicants respectfully request issuance of a Notice of Allowance in light of the Amendment which accompanies this RCE. Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

Respectfully submitted,



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